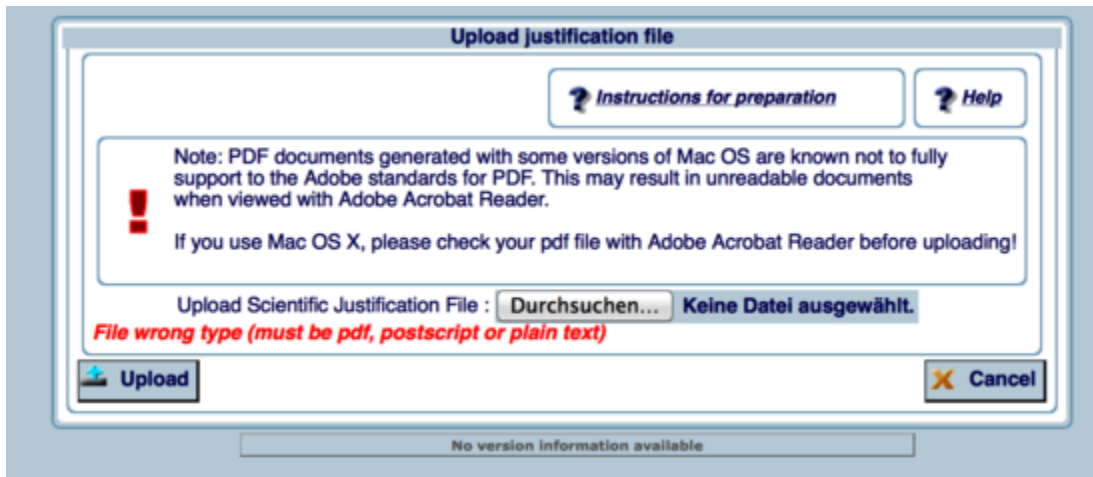




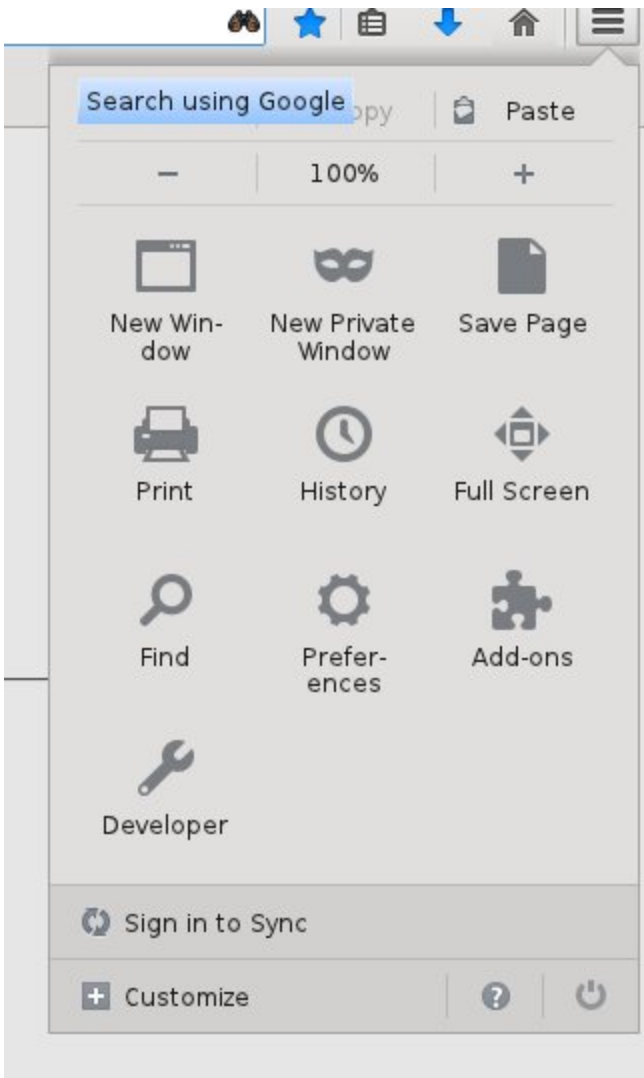
After upgrading the firefox browser sometimes PDF documents are not recognized properly anymore. When uploading a PDF-document with NorthStar this will result in an error being raised stating that the document has an illegal file type:



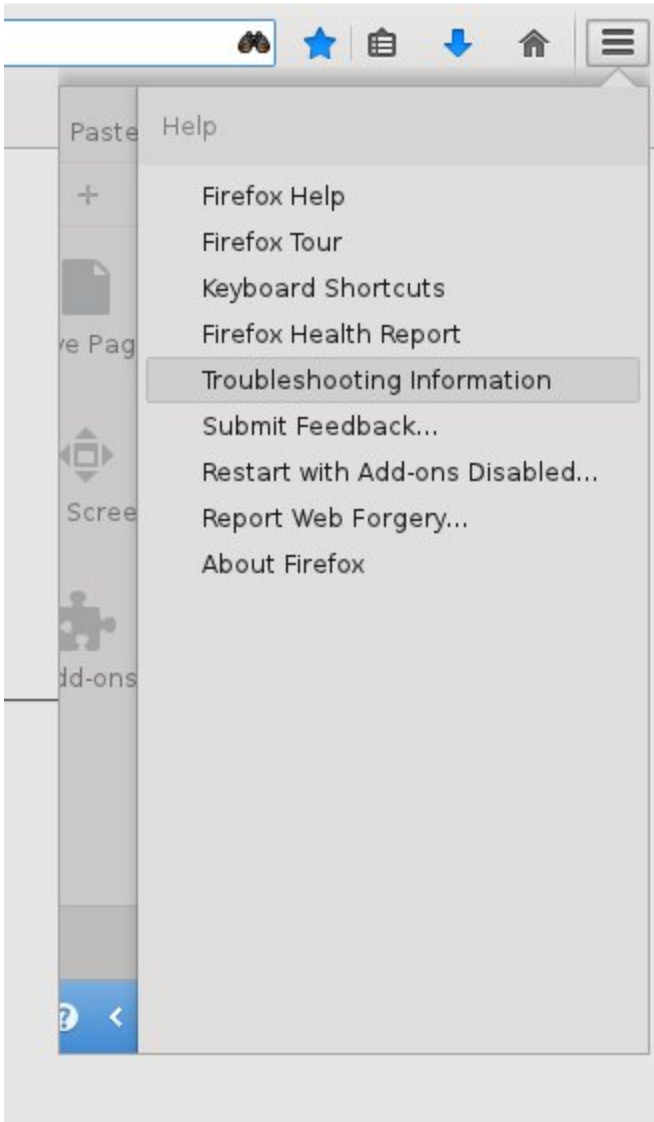
In order to fix the problem the *mimeTypes.rdf* file located in the personal profile folder of firefox needs to be deleted. Afterwards please restart firefox.

In case you cannot located the profile folder follow the instructions below to find it:

1) In firefox click on the "menu" button (icon with 3 horizontal lines) located in the upper right corner of the browser



2) Click on the "question mark" icon in the bottom row of the menu. This will open a help menu:



3) Click on "Troubleshooting Information". This will open a setup page that contains a button "Open Directory" that links to the profile directory.

Application Basics

Name	Firefox
Version	31.5.3
Update History	Show Update History
User Agent	Mozilla/5.0 (X11; Linux x86_64; rv:31.0) Gecko/20100101 Fir
Profile Directory	Open Directory
Enabled Plugins	about:plugins
Build Configuration	about:buildconfig
Memory Use	about:memory

Crash Reports for the Last 3 Days

Report ID

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4) Go to the profile directory and delete the mimeTypees.rdf file. Then restart firefox.